D 11962   (Pages : 2)   Name..

Reg. No.....................................

THIRD SEMESTER (CBCSS–UG) DEGREE EXAMINATION, NOVEMBER 2021

B.Com.

BCM 3C 03—HUMAN RESOURCE MANAGEMENT

(2019—2020 Admissions)

Time : Two Hours and a Half   Maximum : 80 Marks

Section A

Answer atleast **ten** *questions.*
Each question carries 3 *marks.*
All questions can be attended.
Overall ceiling 30.

1. Define human resource planning.

2. What is job summary ?

3. What are the principles of job design ?

4. What is job evaluation ?

5. What is merit rating ?

6. What is interest test ?

7. What are the objectives of training ?

8. What is vestibule training ?

9. What is simulation ?

10. Define human resource management.

11. What is paired comparison ?

12. What is career planning ?

13. What is Procedural Fairness ?

14. What do you mean by Discipline ?

15. What is misconduct ?

(10 × 3 = 30 marks)

Turn over

Section B

Answer atleast **five** *questions.*
Each question carries 6 *marks.*
All questions can be attended.
Overall ceiling 30.

16. State the importance of HRM.

17. Differentiate between human resource management *Vs.* Personnel Management

18. What are the factors affecting human resource planning ?

19. Mention the uses of job analysis.

20. What are the methods of job evaluation ?

21. What are the internal factors affecting recruitment ?

22. Explain the purposes of performance appraisal.

23. Explain the career development process.

(5 × 6 = 30 marks)

Section C

Answer any **two** *questions.*
Each question carries 10 *marks.*

24. Detail out the challenges before Human resource manager.

25. Explain the Methods of Performance Appraisal.

26. Explain in detail the advantages and disadvantages of MBO.

27. Define Grievances. Explain the Causes or sources of Grievances.

(2 × 10 = 20 marks)